

## **Useful Info**

You can comfortably use both airports: Vienna or Bratislava. Buses for Bratislava depart from Arrivals at Vienna Airport every half an hour in peak times.

**Transport from/to Vienna:** The city centre of Vienna is easily reachable by bus (1,5 hours) or train (1 hour), with hourly departures during daytime.

Both buses and trains arrive at the Vienna Central Train Station (Wien Hauptbahnhof = Hbf). However, the stops in Bratislava may vary; make sure to double check the online time schedule <https://cp.hnonline.sk/en/vlakbusmhd/spojenie/> (From: Bratislava – To: Wien).

If you want to go to Vienna Airport (Flughafen Wien), we recommend using one of the buses – [Slovak Lines](#) or [RegioJet](#) or [FlixBus](#). The trip takes approximately 1 hour. Bus tickets are available online.

During the summer, it is also possible to go to Vienna by boat on the Danube. It is a nice experience, check out the schedule and tickets here: <http://www.twincityliner.com/>

**Ambulance 155**

**Police 158**

**Fire 150**

**General Emergency 112**

**Tourists info centre:** +421 2 16186

**Bratislava info centre:** +421 2 20707501

**BTP TEAM:**

**Lucia Hazir: +421-907629073    Deniz Hazir: +421-915777 931**

**Zuzana Antolova: +421-903190071**

**Non stop pharmacies:**

+421 2 44455291 (Address: Lekáreň Pokrok, Račianska 1/A, 831 02 Bratislava)

+421 2 48211001 (Address: Univerzitná lekáreň, Ruzinovská 12A, 821 01 Bratislava)

**Dialing code:** Slovakia +421

**Local currency:** Euro (€), since 1st January 2009

**Local Time:** Time zone – CET (Central European Time) – GMT +1 hour, summer time from March till October

**Languages:** The official language is Slovak. The most often used foreign languages are English and German, and Hungarian in the southern regions of Slovakia.

**Electricity:** 230 V / 50 Hz, standard socket with safety pin

**Drinking water:** Tap water is potable, so you can drink water from the tap. In exceptional cases, a notification or warning is a must.

**Safety & Security:** The situation is similar to all the neighbouring European countries. Especially in places where many tourists pass by like in The Old Town, bus and train stations etc., you have to pay attention to your personal belongings. Use common sense.

**Smoking:** Smoking is not allowed inside the BTP venues. In general, smoking is only allowed in restaurants if there is a separated room available. In other places (pubs, bars etc) it is allowed only in areas reserved for smokers. Smoking is prohibited in all roofed public areas such as covered bus stops, closed sports fields, stations, shopping malls, cinemas, theatres etc.

**Restaurants & Cafes:** In general, restaurants' kitchens stop serving food after 22:00. They are still open for drinks but food might not be available anymore. Please keep in mind to order your food before 22:00. After 22:00 it is possible to find pizza slices or baguettes till late in the night. Sundays, most restaurants stop serving food after 21:00.

**Public Transport:** The basic fare for 30 minutes costs around 1 EUR. It can be used for all buses, trams and trolley buses, including night transport. You can buy your bus ticket from a machine at the bus stop or directly on the bus. All major credit/debit cards are accepted. It's also possible to use the [IDS BK mobile app](#) for tickets. The same [website](#) includes extensive information on public transportation in Bratislava.

**Taxis:** Recently, the most common way to call a taxi is using one of the smart phone apps (iPhone, Android):

[Hopintaxi](#) is a legitimate taxi company observing all legal requirements with their taxi drivers (car standards, psychological tests etc.), thus offering more comfortable rides. On the other hand, there aren't as many cars available on Sunday morning after the busy Saturday night.

[Bolt](#) and [Uber](#) are international taxi apps where anyone can sign up to be a driver. Bolt is quite wide-spread and you can usually get a car at all times of day, only the quality may vary. Bolt also offers scooter rides (green Bolt scooters) via the app.

As an alternative, it is still very common to **call a taxi by telephone** order. They usually use short telephone numbers +421-2-16xxx (e.g. +421216302, +421216777, +421216222, +421216300, +421216321 etc.).

English Speaking Taxi Service: Taxi EURO (AA): +421216022

**Attention:** We do not recommend hailing a taxi off the street. Taxis waiting at the taxi stand or hailed in the street are rather expensive because they have different price lists according to how you get a ride. Therefore, we strongly urge you to use one of the apps or phone numbers mentioned above. The usual fare from the city centre to the airport is up to 15 EUR, with a minimum fare around 5 EUR (short distances). If you do not call the taxi by phone (and don't agree on the price with the driver in advance), the driver may charge you very high fares (easily 20-50 EUR, even for short distances). If you need help getting a taxi, please feel free to visit our registration desk in the venue or ask a friend from Bratislava, they will be happy to call a taxi for you.